FULCRUM
SEAFARER TRAINING
& CERTIFICATION SYSTEM

Client

St Kitts & Nevis International Ship Registry

Region/country
Caribbean

Context
The International Convention on Standards of Training, Certification & Watchkeeping for Seafarers (STCW) 1978, as amended, which sets the standards of competence for seafarers worldwide.

Challenge
Provide a secure and effective means to process requests for seafarer certificates.

Fulcrum's solution
Designed in consultation with Flag States and designed for Flag States and Ship Registries, this is a cloud based application that reduces the burden on the Seafarer Department. The system automates and streamlines the process for requesting and receiving certificates.

- Hosted and maintained by Fulcrum Maritime Systems Ltd
- Compliant with STCW 1978 (As amended)
- 3rd Party online verification tool
- Access for Manning Agents to input data and upload supporting documentation directly
- Secure Access any time, anywhere, 24*7
- Local printing of certificates and record books supported
- Full audit trail, each action is recorded in the system
- Accounts included (invoices and receipts issued)
- Facility for agents to pre-pay (credit system)
- Flag administration retains full control
- Migration of data from existing system(s) included

Benefits
- Reduced overheads, improved customer service
- Fast turnaround for CRA with 24 * 7 access
- System is fully hosted and maintained by Fulcrum (No other 3rd party access for development or hosting)
- Full audit trail
- Support included

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ST KITTS
& NEVIS USER CASE

2012

St. Kitts & Nevis International Ship Registry have been using the Fulcrum cloud-based Seafarer Training & Certification System since 2012. St. Kitts have received positive feedback from the IMO for the implementation of this system during a voluntary Flag State Audit.

This system is designed with longevity in mind to provide St Kitts & Nevis with a strategic platform to meet STCW Requirements to 2018 and beyond. The system is fully supported and maintained by Fulcrum, with no access to any other 3rd Party companies or hosting or development.

Fulcrum Maritime Systems fully supported St. Kitts with the implementation of the system and migration of data and information from the accounting system, such as details about Manning Agents. This is part of the Fulcrum standard service and commitment to fully accompany and support our customers.

Today

St. Kitts & Nevis have developed a network of approved Manning Agents around the world to process certificates for Seafarers of many different nationalities. The system is designed to handle names in different formats and languages.

At the end of 2017, St. Kitts & Nevis International Ship Registry had issued seafarer documents to over 25,000 seafarers certificates of many different nationalities. Without this system, this would not have been possible.

FOR MORE INFORMATION: ENQUIRIES@FULCRUM-MARITIME.COM

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